FEB 1 1 2002

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application Of: Haines et al.

Serial No.: 09/917,359

Filed: July 27, 2001

Group No.: 2166

Docket No. 050320-1040

SYSTEM AND METHOD FOR PROVIDING MEDICAL CARE VIA A For: VIRTUAL CALL CENTER

Assistant Commissioner for a wents Washington, D.C. 20231

AMENDMENT, PETITION AND FEE TO DELETE AND/OR ADD TO ORIGINAL ERRONEOUSLY NAMED OR NOT NAMED INVENTOR IN DECLARATION-NONPROVISIONAL APPLICATION (37 C.F.R. § 1.48(a))

- This amendment and petition is to correct the incorrect original naming of inventor in the 1. declaration under 37 C.F.R. § 1.48(a) as set forth and filed on July 23, 1999.
- 2. Addition and/or Deletion of Inventor.

(check and complete all applicable items)

\boxtimes	Add the following previously unnamed person as inventor of this application:
	Andrew M. Quay
	Delete the following previously incorrectly named inventor

CERTIFICATE OF MAILING

I hereby certify that the below listed items are being deposited with the U.S. Postal Service as first class mail in an envelope addressed to Assistant Commissioner for Patents, Washington, D.C. 20231

Holli Glossop

3.	Attachi iched is	ments						
Atta	(a)	A statement from:						
(check items below that apply)								
		each person being added as an inventor that the error in inventorship occurred without deceptive intention on his or her part. 37 C.F.R. §						
		1.48(a)(1). each person being deleted as an inventor that the error in inventorship occurred without deceptive intention on his or her part. 37 C.F.R. § 1.48(a)(1).						
	a declaration of each of the actual inventors as required by 37 C.F.R. § 1.63 (or as							
	(c)	permitted by §§ 1.42, 1.43, OR 1.47). 37 C.F.R. § 1.48(a)(2). written assent of the assignee with supporting documentation (if any of the original inventors executed an assignment) 37 C.F.R. 1.48(a)(4)						
	(d)							
(check the following item, if all the inventor remaining after this petition and amendment is accepted are not the inventor of the subject matter of all the claim(s) now being claimed.)								
		Attached is an explanation of the facts, including the ownership of all the claim(s) being claimed in this application, including the ownership of all the claim(s) at the time the last claimed invention was made (Declaration of Inventorship and common Ownership of Claims in Application).						
4.	4. Fee Payment (37 C.F.R. § 1.17(I)) The fee required is paid as follows: ☐ Enclosed is a check for \$130.00 ☐ Charge Account 20-0778 for any deficiency. ☐ Charge Account 20-0778 the sum of \$130.00							
		Peter A. Nieves, Reg/No.: 48,173						
100 0	. 11	No. 1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-						

100 Galleria Parkway, Suite 1750 Atlanta, Georgia 30339-5948 (770) 933-9500

Practitioner's Docket No. 0320-1040	PATENT
In re Application of: Haines et al. Application No.: 09/917,359 Filed: July 27, 2001 Title of Invention: System and Method for Pi Assistant Commissioner for Patents Washington, DC 20231 CONSENT OF ASSIGNEE TO C	Group No.: To Be Assigned Examiner: To Be Assigned FEB 2 0 2002 roviding Medical Care Via a Virtual Call Center CORRECTION AND/OR ADDITION OF
Cyber-Care, Inc.,	
owner by assignment of the above patent,	
(check and complet	te the applicable item below)
in the assignment being record in the assignment recorded in	ded concurrently herewith, the PTO on September 24, 2001,

 $\begin{array}{c} \underline{0482} \\ \underline{012192} \end{array}$

in the accompanying papers.

hereby consents to the amendment of the inventorship of this patent as requested

in the papers mailed to the PTO on _____.

(complete the following, if applicable)

Attached is a "STATEMENT UNDER 37 C.F.R. § 3.73(b)," establishing the right of the assignee to take action in this

Cyber-Care, Inc.

Daniel W. Bivins

Senior Vice President

(type or print name of signatory)

Title of signatory if signing on behalf of an entity

Frame Reel

case.

 \boxtimes

Date: 12.21.61

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Technology Center 2100 In re Application of: Haines et al. Group No.: To Be Assigned Application No.: 09/917,359 Examiner: To Be Assigned Filed: July 27, 2001 Title of Invention: System and Method for Providing Medical Care Via a Virtual Call Center **Assistant Commissioner for Patents** Washington, DC 20231 CONSENT OF ASSIGNEE TO CORRECTION AND/OR ADDITION OF **INVENTORS** Georgia Tech Research Corporation, owner by assignment of the above patent, (check and complete the applicable item below) in the assignment being recorded concurrently herewith, in the assignment recorded in the PTO on September 24, 2001, Frame Reel hereby consents to the amendment of the inventorship of this patent as requested in the accompanying papers. in the papers mailed to the PTO on _____. (complete the following, if applicable) \boxtimes Attached is a "STATEMENT UNDER 37 C.F.R. § 3.73(b)," establishing the right of the assignee to take action in this case. Georgia Tech Research Corporation Date: /Yro/or

George G. Harker, III, Ph.D. (type or print name of signatory)

Director, Office of Technology Licensing

Title of signatory if signing on behalf of an entity

THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application Of: Haines et al.

Serial No.: 09/917,359

Filed: July 27, 2001

Group No.: 2166

Docket No. 050320-1040

Technology Center 2100 SYSTEM AND METHOD FOR PROVIDING MEDICAL CARE VIA A

VIRTUAL CALL CENTER

Assistant Commissioner of Patents

Washington, D.C. 20231

ATTENTION: Supervisory Patent Examiner, Unit 2900

STATEMENT OF NON-DECEPTIVE INTENT BY PERSON BEING ADDED BY PETITION TO CHANGE INVENTORSHIP IN PATENT APPLICATION (37 C.F.R. § 1.48(a))

I, the person who is being added as an inventor by the petition being submitted to correct the inventorship of this patent application, do hereby state and declare that the inventorship error in failing to include my name as an inventor on this patent application occurred without any deceptive intention on my part.

Andrew M. Quay

Apt. A5

4000 NW 51st Street

Gainesville, Florida 32606

Attorney Docket No: **050320-1040**

As the belowing medical ventor, I hereby declare that:

Our residences, post office addresses and citizenships are as stated below next to our names.
We believe we are the original, first, and joint inventors of the subject matter which is claimed and for
which a patent is sought on the invention entitled SYSTEM AND METHOD FOR PROVIDING
MEDICAL CARE VIA A VIRTUAL CALL CENTER, the specification of which:
is attached hereto. was filed on July 27, 2001 as Application Serial No. 09/917,359 was filed on under U.S. Express Mail No.
was filed on July 27, 2001 as Application Serial No. 09/917,359
is set forth in PCT International Application No;
filed on and as amended Under PCT Article 19 on (if any).

I/we hereby state that I/we have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above.

I/we acknowledge the duty to disclose information which is material to the examination of this application in accordance with Title 37, Code of Federal Regulations, §1.56.

I/we hereby claim the benefit under Title 35, United States Code, §119 of any United States provisional patent application, foreign application(s) for patent or inventor's certificate listed below and have also identified below any United States provisional patent application, foreign application for patent or inventor's certificate having a filing date before that of the above-identified application on which priority is claimed: **NOT APPLICABLE.**

I/we hereby claim the benefit under Title 35, United States Code, §120 of any United States patent application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code, §112, I/we acknowledge the duty to disclose material information as defined in Title 37, Code of Federal Regulations, §1.56 which occurred between the filing date of the prior application and the national or PCT international filing date of this application: **NOT APPLICABLE.**

I/we hereby appoint the following attorneys/agents to prosecute this application and to transact all business in the Patent and Trademark Office connected therewith: George M. Thomas, Reg. No. 22,260; James W. Kayden, Reg. No. 31,532; Scott A. Horstemeyer, Reg. No. 34,183; Stephen R. Risley, Reg. No. 35,659; Jeffrey R. Kuester, Reg. No. 34,367; Daniel J. Santos, Reg. No. 40,158; Michael J. Tempel, Reg. No. 41,344; Daniel R. McClure, Reg. No. 38,962; Robert E. Stachler II, Reg. No. 36,934; David P. Kelley, Reg. No. 17,420; Reg. No. 41,344; David R. Risley, Reg. No. 39,345; Jon E. Holland, Reg. No. 41,077; Dan R. Gresham, Reg. No. 41,805; J. Scott Culpepper, Reg. No. 41,692; M. Paul Qualey, Reg. No. 43,024; Robert P. Biddle, Reg. No. 35,826; Robert A. Blaha, Reg. No. 43,502; Jennifer M. Gruber, Reg. No. 42,601; Raymond W. Armentrout, Reg. No. 45,866; Cynthia J. Lee, Reg. No. 46,033; N. Andrew Crain, Reg. No. 45,442; Monica A. Winghart, Reg. No. 46,790; Sami O. Malas, Reg. No. 44,893; Marianne H. Parker, Reg. No. 46,165; Eric M. Ringer, Reg. No. 47,028; Larry E. Thompson, Reg. No. 41,346; Adam E. Crall, Reg. No. 46,646; William F. Heinze, Reg. No. 36,161.

Please address all telephone calls, in the first instance, to Scott A. Horstemeyer at telephone number: (770) 933-9500.

Address all correspondence to:

Scott A. Horstemeyer THOMAS, KAYDEN, HORSTEMEYER & RISLEY, L.L.P. 100 Galleria Parkway, N.W., Suite 1750 Atlanta, Georgia 30339-5948



Docket No. 050320-1040

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the ents made consolor co knowledge that willful false statement and the like so made are punishable by fine or imprisonment, or both. under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon. Date: Inventor's Signature: Full Name of First or Sole Inventor: John Haines Citizenship: US Residence: 204 N. L. Drive, Lantana, Florida Post Office Address: 204 N. Lake Drive Lantana, Florida 33462 Inventor's Signature: Full Name of Second Inventor. Michael Burrow Citizenship: US Residence: 1120 Castle Pointe Lane, Grayson, Georgia Post Office Address: 1120 Castle Pointe Lane Grayson, Georgia 30017 Date: Inventor's Signature: Full Name of Third Inventor: John Peifer Citizenship: US Residence: 208 Rumson Road, Atlanta, Georgia Post Office Address: 208 Rumson Road Atlanta, Georgia 30305 Inventor's Signature: Full Name of Fourth Inventor: Andrew Hopper Citizenship: US 1495 Quebec Court, Tucker, Georgia Residence: Post Office Address: 1495 Quebec Court Tucker, Georgia 30084 Inventor's Signature: Full Name of Fifth Inventor. Stephen Ratzel Citizenship: US

Residence: 1032 Muirfield Drive, Marietta, Georgia

Marietta, Georgia 30068

Pos: Office Address: 1032 Muirfield Drive

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are betteved to be true; and further that these statements were made with the knowledge that willful false statement and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Inventor's Signature:	Date:
Full Name of First or Sole Inventor: John Haines	Date: Citizenship: US
Residence: 204 N. Lake Drive, Lantana, Florida	Citizenshin: IIS
1 0st Office Address204 N. Lake Drive	Chrizenship. OS
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Inventor's Signature	D .
Inventor's Signature:	Date:
Full Name of Second Inventor: Michael Burrow	
Residence: 1120 Castle Pointe Lane, Grayson, Georgia	Citizenship: US
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Inventor's Signature:	Date:
E HAL COURT	
Full Name of Third Inventor: John Peifer	
Residence: 208 Rumson Road, Atlanta, Georgia	Citizenship: US
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Inventor's Signature:	Date:
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Full Name of Fourth Inventor: Andrew Hopper	
Residence: 1495 Quebec Court, Tucker, Georgia Post Office Address: 1495 Quebec Court	Citizenship: US
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Tucker, Georgia 50004	
Inventor's Signature:	Date:
Full Name of Fifth Inventor: Stephen Ratzel	
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DeclarPOA-Short

Docket No. 050320-1040

Inventor's Signature:	anara Pr	FEB 1 1 2002 2	e: 1=1=-1=1							
Full Name of Sixth Inventor: Andrew M. Quay										
		treet, Gainesville, Florida	Citizenship: US							
Post Office Address:	Apt. A5, 4000 NV	V 51 st Street		_						
_	Gainesville, Flori	da 32606								

DeclarPOA-Short

Technology Center 2100